



SCOTLAND POLICY
CONFERENCES

Key issues for health and social care integration: commissioning, workforce and partnership development 16th March 2017

CONDITIONS FOR USE OF TRANSCRIPTS:

This document is intended to provide a timely reference for interested parties who are unable to attend the event to which it refers. Some portions are based on transcripts of proceedings and others consist of text submitted by speakers or authors, and are clearly marked as such. As such, apart from where it is indicated that the text was supplied by the speaker, it has not been possible for the transcript to be checked by speakers and so this portion of the document does not represent a formal record of proceedings. Despite best endeavours by Westminster Forum Projects and its suppliers to ensure accuracy, text based on transcription may contain errors which could alter the intended meaning of any portion of the reported content. Anyone who intends to publicly use or refer to any text based on the transcript should make clear that speakers have not had the opportunity for any corrections, or check first with the speaker in question. If in doubt, please contact the forum first.

Contents

<u>About this Publication</u>	3
<u>Agenda</u>	4
<u>Session Chair's opening remarks</u> Monica Lennon MSP, Shadow Minister for Inequality, Scottish Labour Party (<i>transcript</i>)	6
<u>Integrating health and social care: progress and future policy priorities</u> Alison Taylor, Head of Integration Division, The Scottish Government (<i>transcript</i>)	7
<u>'Improving outcomes in health and social care'</u> Antony Clark, Assistant Director, Audit Scotland (<i>transcript</i>)	11
<u>Case study: international approaches to integration</u> Professor Anne Hendry, Clinical Lead for Integrated Care and Senior Associate, International Foundation for Integrated Care (<i>transcript</i>)	14
Questions and comments from the floor (<i>transcript</i>)	17
<u>Assessing the impact of integration - a view from secondary care</u> Dr Peter Bennie, Chair, BMA Scottish Council (<i>transcript</i>)	24
<u>Integration and the workforce - education, culture and measuring outcomes</u> Karen Wilson, Dean, School of Health, Nursing and Midwifery, University of the West of Scotland (<i>transcript</i>) Professor Stewart Mercer, Chair in Primary Care Research, University of Glasgow and Director, Scottish School of Primary Care (<i>transcript</i>) Margaret Paterson, Managing Director, Stewartry Care (<i>transcript</i>) Questions and comments from the floor with Dr Peter Bennie, Chair, BMA Scottish Council (<i>transcript</i>)	26 28 30 32
<u>Session Chair's closing remarks</u> Monica Lennon MSP, Shadow Minister for Inequality, Scottish Labour Party (<i>transcript</i>)	39
<u>Session Chair's opening remarks</u> Richard Lyle MSP, Member, Health and Sport Committee, Scottish National Party (<i>transcript</i>)	40
<u>Priorities for regulation and improvement</u> Gordon Paterson, Chief Inspector for Adult Services, Care Inspectorate (<i>transcript</i>) Questions and comments from the floor (<i>transcript</i>)	41 45
<u>Next steps for strategic commissioning: engagement, procurement and key success factors</u> Diana Hekerem, Head of Strategic Commissioning Support, Improvement Hub, Healthcare Improvement Scotland (<i>transcript</i>)	48
<u>Improving service design and delivery: information sharing, resource allocation and local population needs</u> Peter Knight, Head of Service for Integration Support, Information Services Division, National Services Scotland (<i>transcript</i>) Roseann Logan, Community Links Manager, Alliance Scotland (<i>transcript</i>) Zaid Tariq, Strategic Planning Lead, East Renfrewshire Health & Social Care Partnership (<i>transcript</i>) Questions and comments from the floor with Diana Hekerem, Head of Strategic Commissioning Support, Improvement Hub, Healthcare Improvement Scotland (<i>transcript</i>)	51 54 56 58
<u>Session Chair's and Scotland Policy Conferences closing remarks</u> Richard Lyle MSP, Member, Health and Sport Committee, Scottish National Party (<i>transcript</i>) Stephanie Barr, Forum Lead, Scotland Policy Conferences (<i>transcript</i>)	64 65
<u>Press Link</u>	66
<u>List of Delegates Registered for Seminar</u>	67
<u>Contributor Biographies</u>	73

Please be advised that speakers' PowerPoint presentations are included within the transcript itself, just beneath the relevant speaker's text. Please note that not all speakers are able to grant permission for us to include their slides.

About this Publication

This publication reflects proceedings at the Scotland Policy Conferences Keynote Seminar: Key issues for health and social care integration: commissioning, workforce and partnership development held on 16th March 2017. The views expressed in the articles are those of the named authors, not those of the Forum or the sponsors, apart from their own articles.

Although Scotland Policy Conferences is grateful to all sponsors for the funding on which we depend, participation in events and publications is never conditional on being a sponsor. As well as funding ongoing operations, sponsorship enables the Forum to distribute complimentary copies of publications, and offer complimentary tickets for events, to Government ministers, parliamentarians and officials most involved in policy.

This publication is copyright. Its copying, in whole or in part, is not permitted without the prior written consent of the publishers. However, extracts of the text may be reproduced for academic or review purposes, subject to the conditions of use outlined in the previous page, providing they are accurate, are not used in a misleading context and the author, their organisation and the Scotland Policy Conferences are acknowledged. We would also appreciate being informed.

Scotland Policy Conferences

UK Headquarters
4 Bracknell Beeches
Old Bracknell Lane West
Bracknell
Berkshire RG12 7BW

T: 01344 864796
F: 01344 420121
publications@westminsterforumprojects.co.uk

Directors

Peter van Gelder
Chris Whitehouse